

CAC Minutes

Date: May 11, 2021

Time: 1:00pm

Meeting Held: Virtual- MS Teams

In Attendance: Stacey Collins- OVR Supervisor, Ashley Wilson- OVR Supervisor, Julaine Roth- OVR Clerical, Larry Kauffman- Advocate, Cory Cox- Excentia: Provider, Jaritza Nguyen- CILO: Advocate, Stefani Eichelberger- CSP: Provider

• OVR Updates

- OVR continues to telework
- Target Date to end Telework July 1st- More info. to come
- Vacancies Remain the same: Openings- 1 VRC, 1 Fiscal, 2 Clerical
- Hiring based on priority of need w/ special approval from Governor's office
- 20/21 York DO Goal 446: Currently- 335 successful closure> 75% reaching goal
- Waitlist is moving. This month: 193 customers removed from the waitlist. Customers seem to be on waitlist for at least three months are less.

• New Initiatives Happening at OVR

- Inspiritec Initiative: Ability One Agency w/ State & Federal contracts
 - Jobs in IT, Customer Service, Help Desk Positions
 - Looking to hire 1000 work from home positions for PA Unemployment Compensation (UC) Office
 - Reaching to OVR for at least 478 Referrals for UC Customer Service Rep. work from home position
 - Pay range \$14 an hour fulltime & part-time positions available
 - Update: As of today, York DO has made 45 referrals- Inspiritec hired 18 out of the 45 referrals
- OVR's Summer Pre-ETS Services
 - **My Work Initiative**- Provide High school students with disabilities a paid work experiences in the local community. 6–8-week program
 - **Professional Connection Experience**- Goal of providing high school students with disabilities the opportunity to learn important work skills and connect them to jobs in the community
 - 30-hour program- Hybrid platform- students receive \$625 stipend upon successful completion of program

- **Summer Post-secondary Experience**- 30- hour program will provide opportunities to explore post-secondary options for students within a college, university, or community college setting.

- OVR Intro. ERG Group

- OVR introducing Employee Resource Group (ERG)
- ERG group – is a voluntary employee led group aim to foster a more diverse, inclusive workplace aligned with OVR’s mission.
 - ERG Group offered: African American/ Latino Group, LGBTQ+ Group, Women’s Group, Persons with Disability Group

- **Follow-ups from Last Meeting**

- See Stacey or Ashley if you would like listing of OBVR staff desktop phone numbers
- Unable localize satisfaction survey- Central Office Oversees surveys
 - Confidential Info. OVR Managers, Supervisor and Staff don’t have access to survey
- Email was sent to staff to solicit more cust. involvement in CAC to take on roles ie: Chairperson/ Co-Chair
 - No feedback from staff of cust. interest for CAC

- **Impending CAC Plans**

- Ashley will f/up w/ York Careerlink for a guest speaker
- Stacey will attempt to fix brochure template
- Next CAC meeting held virtual Tuesday, August 10th at 1:00pm