

**OVR Policy & State Plan/Customer Satisfaction Committee  
Meeting  
Thursday, February 10, 2022  
10:00 AM – 11:00 AM**

**Agenda**

10:00 AM Members connect to Zoom / Convene Meeting

10:05 AM Additions to the Agenda

10:10 AM Approval of Today's Agenda & Past Minutes

10:15 AM Agenda Items:

- **OVR Updates**
- **Review and Discussion of the 2-year Modification of the State VR Plan**
- **Review and Discussion of OVR Customer Satisfaction Surveys**
- **Hiram G. Andrews Center (HGAC) Updates**
- **Schedule next Committee meeting**
  - **(CSNA Collaboration meeting with OVR Executive Team and PaRC Policy Committee is tentatively scheduled for March 14, 2022 from 10:30 AM to 12:00 PM.)**

11:00 AM Adjourn

All members of the public are welcome to join any meeting by Zoom or to reserve in person attendance at the UCP/PaRC business office at 55 Utley Dr. Camp Hill, PA 17011, please contact PaRC staff at [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at 717-975-2004 at least three days before the meeting taking place. In person meeting is subject to change upon any new COVID-19 recommendations. Masks, social distancing, and other safety measures will be followed. Additional accommodations are available upon a timely request. Anyone who would like to make Public Comment prior to the meeting may submit comments to [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at (717) 975-2004.