



# Pennsylvania Rehabilitation Council (PaRC)

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## **OVR Policy & State Plan/Customer Satisfaction Committee Meeting Tuesday, August 16, 2022 1:00 PM – 2:00 PM Agenda**

1:00 PM Members connect to Zoom / Convene Meeting

1:05 PM Additions to the Agenda

1:10 PM Approval of Today's Agenda & Past Minutes

1:15 PM Agenda Items:

- **OVR Updates**
  - **Updates on the Comprehensive Statewide Needs Assessment (CSNA) Statement of Work Draft**
  - **Updates on other Policies and Workgroups such as Audiological, Vehicle Mod., Financial Needs Test (FNT), Early Reach, and/or Supported Employment**
  - **Update on the Accessibility of Customer Satisfaction Surveys**
- **Discussion and Review of Citizen Advisory Committees (CAC) Manual and Brochures Documents**
- **Schedule next Committee meeting**

2:00 PM Adjourn

All members of the public are welcome to join any meeting by Zoom or to reserve in person attendance at the UCP/PaRC business office at 55 Utley Dr. Camp Hill, PA 17011, please contact PaRC staff at [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at 717-975-2004 at

least three days before the meeting taking place. In person meeting is subject to change upon any new COVID-19 recommendations. Masks, social distancing, and other safety measures may be followed. Additional accommodations are available upon a timely request. Anyone who would like to make Public Comment prior to the meeting may submit comments to [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at (717) 975-2004.