



Pennsylvania Rehabilitation Council (PaRC)

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OVR Policy & State Plan/ Customer Satisfaction Committee Meeting September 27, 2022 2:00 PM – 3:00 PM

Agenda

2:00 PM Members connect to Zoom / Convene Meeting

2:05 PM Additions to the Agenda
Approval of Today's Agenda & Past Minutes

2:10 PM Agenda Items:

- **OVR Updates**
 - **Updates on the Comprehensive Statewide Needs Assessment (CSNA) Statement of Work Draft**
 - **Updates on Policies and Workgroups such as Audiological Services, Vehicle Modification Policy, Financial Needs Test (FNT), Early Reach, and/or Supported Employment**
- **Discussion and Review of Citizen Advisory Committees (CAC) Training Manual**
 - **Review and Revisions to the assigned sections of the CAC Handbook**
 - **Discussion on the additional sections of the CAC Training Manual**
- **Schedule next Committee meeting**

3:00 PM Adjourn

All members of the public are welcome to join any meeting by Zoom or to reserve in

person attendance at the UCP/PaRC business office at 55 Utlely Dr. Camp Hill, PA 17011, please contact PaRC staff at parc@parehabilitationcouncil.org or at 717-975-2004 at least three days before the meeting taking place. In person meeting is subject to change upon any new COVID-19 recommendations. Masks, social distancing, and other safety measures may be followed. Additional accommodations are available upon a timely request. Anyone who would like to make Public Comment prior to the meeting may submit comments to parc@parehabilitationcouncil.org or at (717) 975-2004.