



# Pennsylvania Rehabilitation Council (PaRC)

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## **OVR Policy & State Plan/ Customer Satisfaction Committee Meeting October 25, 2022 2:00 PM – 3:00 PM**

### **Agenda**

- 2:00 PM Members connect to Zoom / Convene Meeting
- 2:05 PM Additions to the Agenda  
Approval of Today's Agenda & Past Minutes
- 2:10 PM Agenda Items:
- **OVR Updates**
  - **Discussion and Review of Citizen Advisory Committees (CAC) Training Manual**
    - **Review and Revisions to the assigned sections of the CAC Handbook**
    - **Discussion and review of the additional sections of the CAC Training Manual**
    - **Discussion of ownership of the CAC Training Manual**
  - **Public Comment (three minutes per attendee)**
  - **Schedule next Committee meeting**
- 3:00 PM Adjourn

All members of the public are welcome to join any meeting by Zoom or to reserve in person attendance at the UCP/PaRC business office at 55 Utley Dr. Camp Hill, PA 17011, please contact PaRC staff at [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at 717-975-2004 at least three days before the meeting taking place. In person meeting is subject to change upon any new COVID-19 recommendations. Masks, social distancing, and other

safety measures may be followed. Additional accommodations are available upon a timely request. Anyone who would like to make Public Comment prior to the meeting may submit comments to [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at (717) 975-2004.