



Pennsylvania Rehabilitation Council (PaRC)

55 Utley Drive, Camp Hill, PA 17011

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OVR Policy & State Plan/Customer Satisfaction Committee Meeting November 21, 2022 2:00 PM – 3:00 PM

Agenda

2:00 PM Members connect to Zoom / Convene Meeting

2:05 PM Additions to the Agenda
Approval of Today's Agenda & Past Minutes

2:10 PM Agenda Items:

- **OVR Updates**
- **Discussion on due process and collaboration with the Client Assistance Program (CAP) to determined how many individuals they are working with and to determine what other organizations and programs individuals are reaching out to for assistance**
- **Discussion of Proposal for Moving OVR Policies Forward / Out of Committee**
- **Public Comment (three minutes per attendee)**
- **Schedule next committee meeting**

3:00 PM Adjourn

All members of the public are welcome to join any meeting by Zoom or to reserve in person attendance at the UCP/PaRC business office at 55 Utley Dr. Camp Hill, PA 17011, please contact PaRC staff at parc@parehabilitationcouncil.org or at 717-975-2004 at least three days before the meeting taking place. In person meeting is subject to change upon any new COVID-19 recommendations. Masks, social distancing, and other safety measures may be followed. Additional accommodations are available upon a

timely request. Anyone who would like to make Public Comment prior to the meeting may submit comments to parc@parehabilitationcouncil.org or at (717) 975-2004.