



Pennsylvania Rehabilitation Council (PaRC)

55 Utley Drive, Camp Hill, PA 17011

Voice: (717) 975-2004 or (888) 250-5175 TTY: (888) 559-2658 Fax: (888) 524-9282

Email: parc@parehabilitationcouncil.org Website: parehabilitationcouncil.org

OVR Policy & State Plan/Customer Satisfaction Committee Meeting January 16, 2024 from 3:00 PM to 4:00 PM

Agenda

3:00 PM Members connect to Zoom / Convene Meeting

3:05 PM Additions to the Agenda
Approval of Today's Agenda & Past Minutes

3:10 PM Agenda Items:

- **Discussion regarding Accessibility of Civil Service employment contact forms and application process**
 - **[Employment Contact Us Form - Starter Portal \(powerappsportals.us\)](https://powerappsportals.us)**
- **Discussion and updates for OVR Customer Satisfaction Survey process / return rates**
- **OVR updates**
- **Schedule next meeting**
- **Public Comment (3 minutes per attendee)**

4:00 PM Adjourn

All members of the public are welcome to join meetings by computer or phone. The Zoom meetings are also available for the public to attend at the following physical site location: UCP/PaRC business office at 55 Utley Dr. Camp Hill, PA 17011. Please contact PaRC staff at parc@parehabilitationcouncil.org or at 717-975-2004 at least three days prior to the meeting to confirm attendance. Accommodations are available upon a timely request to individuals with disabilities. Anyone who would like to make Public Comment prior to the meeting may submit comments to parc@parehabilitationcouncil.org or at (717) 975-2004.