



# Pennsylvania Rehabilitation Council (PaRC)

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## **OVR Policy & State Plan/Customer Satisfaction Committee Meeting April 25, 2024, from 2:00 PM to 3:30 PM**

Join Zoom Meeting

<https://zoom.us/j/2607614783?pwd=RWhUSS92VHdoTDIRWjMwdkNGd0hpdz09>

Meeting ID: 260 761 4783

Passcode: Qy8gqf

### **Agenda**

2:00 PM Members connect to Zoom / Convene Meeting

2:05 PM Additions to the Agenda  
Approval of Today's Agenda & Past Minutes

2:10 PM Agenda Items:

- **Discussion with Massachusetts Rehabilitation Commission (MRC) regarding Customer Satisfaction Survey process**
- **Committee Goals for Fiscal Year 2024-2025 (\*if time allows)**
- **Schedule next meeting**
- **Public Comment (3 minutes per attendee)**

3:30 PM Adjourn

All members of the public are welcome to join meetings by computer or phone. The Zoom meetings are also available for the public to attend at the following physical site location: UCP/PaRC business office at 55 Utley Dr. Camp Hill, PA 17011. Please contact PaRC staff at [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at 717-975-2004 at least three days prior to the meeting to confirm attendance. Accommodations are available upon a timely request to individuals with disabilities. Anyone who would like to make Public Comment prior to the meeting may submit comments to [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at (717) 975-2004.