



# Pennsylvania Rehabilitation Council (PaRC)

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## **OVR Policy & State Plan/Customer Satisfaction Committee Meeting** **May 22, 2025, from 10:00 AM to 11:00 AM**

### **Agenda**

10:00 AM Members connect to Zoom / Convene Meeting

10:05 AM Additions to the Agenda  
Approval of Today's Agenda & Past Minutes

10:10 AM Agenda Items:

- **OVR Updates**
- **Description (a) for the VR Services Portion of the 2024-2028 PA WIOA Combined State Plan 2 Year Modification (2026-2027)**
- **Targeted goals for the next cycle of the Comprehensive Statewide Needs Assessment (CSNA)**
- **Customer Satisfaction Surveys**
- **Schedule next meeting**

10:55 AM Public Comment (3 minutes per attendee)

11:00 AM Adjourn

All members of the public are welcome to join meetings by computer or phone. The Zoom meetings are also available for the public to attend at the following physical site location: UCP/PaRC business office at 55 Utley Dr. Camp Hill, PA 17011. Please contact PaRC staff at [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at 717-975-2004 at least three days prior to the meeting to confirm attendance. Accommodations are available upon a timely request to individuals with disabilities. Anyone who would like to make Public Comment prior to the meeting may submit comments to [parc@parehabilitationcouncil.org](mailto:parc@parehabilitationcouncil.org) or at (717) 975-2004.