Pennsylvania Rehabilitation Council (PaRC)

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OVR Policy & State Plan/Customer Satisfaction Committee Meeting November 24, 2026, from 11:00 AM to 12:00 PM

Agenda

11:00 AM Members connect to Zoom / Convene Meeting

11:05 AM Additions to the Agenda

Approval of Today's Agenda & Past Minutes

11:10 AM Agenda Items:

- **Presentation on the Text-based Customer Satisfaction Surveys**
- **OVR Updates**
  - **Comprehensive Statewide Needs Assessment (CSNA)**
  - **State Plan**
  - **OVR Policies**
- **Schedule next meeting**

11:55 AM Public Comment (3 minutes per attendee)

12:00 PM Adjourn

All members of the public are welcome to join meetings by computer or phone. The Zoom meetings are also available for the public to attend at the following physical site location: UCP/PaRC business office at 55 Utley Dr. Camp Hill, PA 17011. Please contact PaRC staff at parc@parehabilitationcouncil.org or at 717-975-2004 at least three days prior to the meeting to confirm attendance. Accommodations are available upon a timely request to individuals with disabilities. Anyone who would like to make Public Comment prior to the meeting may submit comments to parc@parehabilitationcouncil.org or at (717) 975-2004.